

**Industrial L2+
20-Port 10/100/1000T + 4-Port TP/SFP Combo
Managed Ethernet Switch**

IGSW-24040T
Quick Installation Guide

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1. Package Contents

Thank you for purchasing PLANET Industrial L2+ Managed Ethernet Switch. **“Industrial Managed Switch”** is used as an alternative name in this Quick Installation Guide.

Open the box of the Industrial Managed Switch and carefully unpack it. The box should contain the following items:

<input checked="" type="checkbox"/> The Industrial Managed Switch	x 1
<input checked="" type="checkbox"/> QR Code Sheet	x 1
<input checked="" type="checkbox"/> DB9 to RJ45 Console Cable	x 1
<input checked="" type="checkbox"/> Rubber Feet	x 4
<input checked="" type="checkbox"/> Rack Mount Accessory Kit	x 1
<input checked="" type="checkbox"/> AC Power Cord	x 1
<input checked="" type="checkbox"/> SFP Dust Cap	x 4
<input checked="" type="checkbox"/> RJ45 Dust Cap	x 25

If any item is found missing or damaged, please contact your local reseller for replacement.

2. Requirements

- **Workstations** running Windows 7/8/10/11, macOS 10.12 or later, Linux Kernel 2.6.18 or later, or other modern operating systems are compatible with TCP/IP Protocols.
- Workstations are installed with Ethernet NIC (Network Interface Card).
- **Serial Port Connection** (Terminal)
 - The above Workstations come with COM Port (DB9) or USB-to-RS232 converter.
 - The above Workstations have been installed with terminal emulator, such as Hyper Terminal included in Windows XP/2003, putty or tera term.
 - Serial cable -- one end is attached to the RS232 serial port, while the other end to the console port of the Industrial Managed Switch.
- **Ethernet Port Connection**
 - Network cables -- Use standard network (UTP) cables with RJ45 connectors.
 - The above PC is installed with **Web browser**.



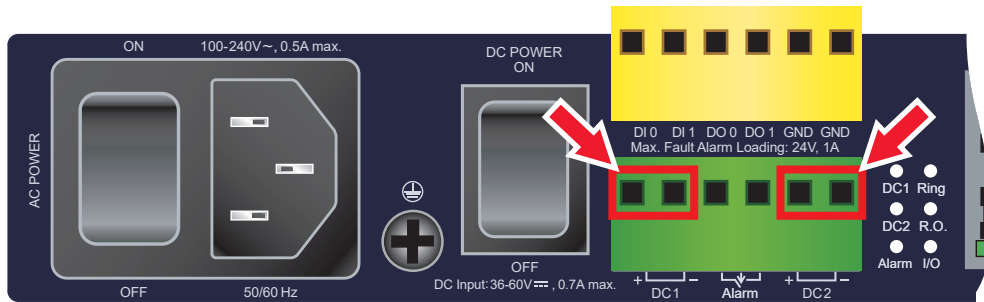
Note

It is recommended to use Google Chrome, Microsoft Edge or Firefox to access the Industrial Managed Switch. If the Web interface of the Industrial Managed Switch is not accessible, please turn off the anti-virus software or firewall and then try it again.

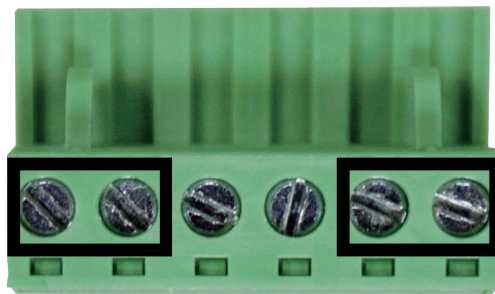
3. Wiring DC Power Inputs

The 6-contact terminal block connector on the front panel of the Industrial Managed Switch is used for two DC redundant power input. Please follow the steps below to insert the power wires.

1. Insert positive/negative DC power wires into contacts 1 and 2 for DC Power 1, or 5 and 6 for DC Power 2.



2. Tighten the wire-clamp screws for preventing the wires from loosening.



1	2	3	4	5	6
V1+	V1-			V2+	V2-
Power 1				Power 2	

	Positive (+) Pin	Negative (-) Pin
IGSW-24040T	Pin 1/5	Pin 2/6



The wire gauge for the terminal block should be in the range between 12 and 24 AWG.

4. Terminal Setup

To configure the system, connect a serial cable to a **COM port** on a PC or notebook computer and to RJ45 type of serial port of the Industrial Managed Switch.

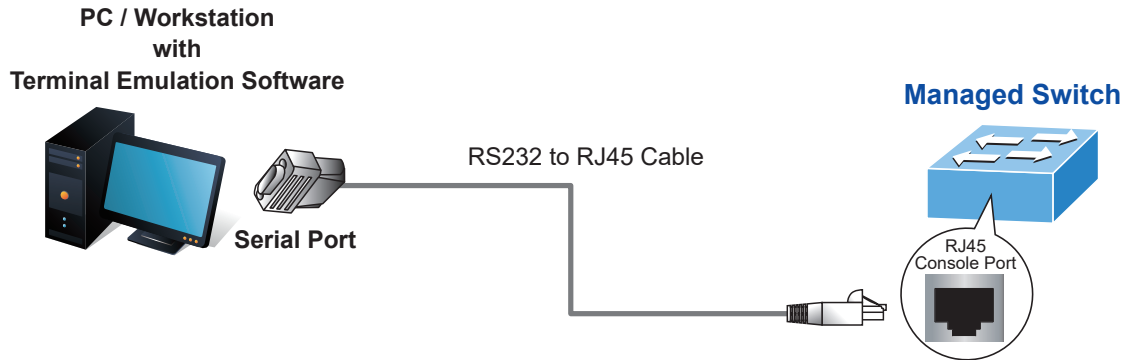


Figure 4-1: Industrial Managed Switch Console Connectivity

A terminal program is required to make the software connection to the Industrial Managed Switch.

1. Run terminal program on the OS.
2. When the following screen appears, make sure that the COM port should be configured as:

- ◆ Baud: 115200
- ◆ Data bits: 8
- ◆ Parity: None
- ◆ Stop bits: 1
- ◆ Flow control: None

The screenshot shows the login interface for the Planet Managed Switch. At the top, the Planet logo and 'Networking & Communication' are displayed. Below this, there are two input fields: 'Username' and 'Password'. A blue 'LOGIN' button is positioned at the bottom of the form.

Figure 4-2: COM Port Configuration

4.1 Logging on to Console

Once the terminal is connected to the device, power on the Industrial Managed Switch and the terminal will display “running testing procedures”.

Then, the following message asks to log in user name and password. The factory default user name and password are shown as follows and the login screen in Figure 4-3 appears.



Note

The following console screen is based on the firmware version before **March of 2024**.

Username: **admin**

Password: **admin**

```
Press ENTER to get started
```

```
Username: admin
```

```
Password:
```

```
IGSW-24040T#
```

Figure 4-3: Industrial Managed Switch Console Login Screen

The user can now enter commands to manage the Industrial Managed Switch. For a detailed description of the commands, please refer to the following chapters.



Note

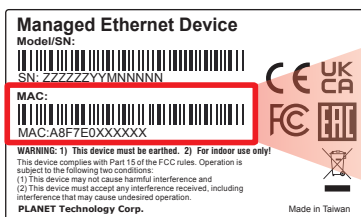
1. For security reason, please change and memorize the new password after this first setup.
2. Only accept command in lowercase letter under console interface.



The following console screen is based on the firmware version of **March of 2024 or after**.

User name: **admin**
Password: **sw + the last 6 characters of the MAC ID in lowercase**

Find the MAC ID on your device label. The default password is "sw" or "mc" followed by the last six lowercase characters of the MAC ID.



MAC ID: A8F7E0XXXXXX
Default Password: swxxxxxx
("x" means the last 6 digits of the MAC address.
All characters should be in lowercase.)

Figure 4-4: Managed Switch MAC ID Label

Enter the default username and password, then set a new password according to the rule-based prompt and confirm it. Upon success, press any key to return to the login prompt. Log in with "admin" and the "new password" to access the CLI.

```
Generating file "startup-config.cfg"
==== Generating Startup Config File

==== Backup Config File Synchroniz
==== Backup Config File Synchroniz

Press any key to continue
Username: admin
Password: b*77*9*****
You are required to change and store
Please store your new password in a
Once configured, also store a copy o
Password: The password must contain
(New)Password: *****
Verify (New)Password: *****
Success.
Press any key to continue
Username: admin
Password: *****
IGSW-24040T#
```

Figure 4-5: Create a New Password and Login Again

The user can now enter commands to manage the Industrial Managed Switch. For a detailed description of the commands, please refer to the following chapters.

4.2 Configuring IP Address via Console

The Industrial Managed Switch is shipped with default IP address shown below.

IP Address: **192.168.0.100**
Subnet Mask: **255.255.255.0**

To check the current IP address or modify a new IP address for the Switch, please use the procedures as follows:

■ Displaying the current IP Address

1. At the “#” prompt, enter “**show ip interface brief**”.
2. The screen displays the current IP address as shown in Figure 4-6.

```
IGSW-24040T# show ip interface brief
Vlan Address                Method  Status
-----
  1 192.168.0.100/24        Manual  DOWN
IGSW-24040T# █
```

Figure 4-6: IP Information Screen

■ Configuring IP Address

3. At the “#” prompt, enter the following command and press **<Enter>** as shown in Figure 4-7.

```
IGSW-24040T # configure terminal
IGSW-24040T (config) # interface vlan 1
IGSW-24040T (config-if-vlan) # ip address 192.168.1.100 255.255.255.0
```

The previous command would apply the following settings for the Industrial Managed Switch.

IP Address: **192.168.1.100**
Subnet Mask: **255.255.255.0**

```
IGSW-24040T# configure terminal
IGSW-24040T(config)# interface vlan 1
IGSW-24040T(config-if-vlan)# ip address 192.168.1.100 255.255.255.0
IGSW-24040T(config-if-vlan)# █
```

Figure 4-7: Configuring IP Address Screen

4. Repeat Step 1 to check if the IP address has changed.

■ Storing current switch configuration

5. At the “#” prompt, enter the following command and press **<Enter>**.

```
# copy running-config startup-config
```

```
IGSW-24040T# copy running-config startup-config
Building configuration...
% Saving 2437 bytes to flash:startup-config
IGSW-24040T# █
```

Figure 4-8: Saving Current Configuration Command Screen

If the IP is successfully configured, the Industrial Managed Switch will apply the new IP address setting immediately. You can access the Web interface of the Industrial Managed Switch through the new IP address.



Note

If you are not familiar with the console command or the related parameter, enter “**help**” anytime in console to get the help description.

5. Starting Web Management

The following shows how to start up the **Web Management** of the Industrial Managed Switch. Note the Industrial Managed Switch is configured through an Ethernet connection. Please make sure the manager PC must be set to the same **IP subnet address**.

For example, the default IP address of the Industrial Managed Switch is **192.168.0.100**, then the manager PC should be set to **192.168.0.x** (where x is a number between 1 and 254, except 100), and the default subnet mask is 255.255.255.0.

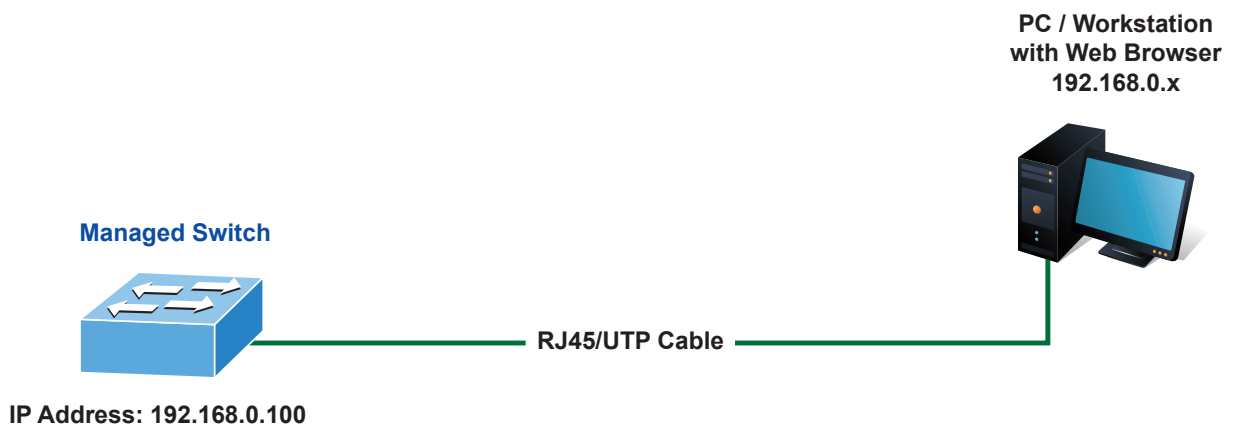


Figure 5-1: IP Management Diagram

5.1 Logging in to the Industrial Managed Switch

1. Use Chrome 98.0.xxx or above Web browser and enter IP address **https://192.168.0.100** (the factory default IP address or the one that you have just changed in console) to access the Web interface.



Note

The following console screen is based on the firmware version before **March of 2024**.

2. When the following dialog box appears, please enter the default user name and password **"admin"** (or the password you have changed via console). The login screen in Figure 5-2 appears.

Default Username: **admin**

Default Password: **admin**

Authentication required

https://192.168.0.100
Your connection to this site is not private

Username

Password

Figure 5-2: Login Screen

3. After entering the password, the main screen appears as Figure 5-6 shows.



The following web screen is based on the firmware version of **March of 2024 or after**.

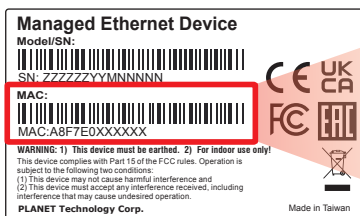
- When the following dialog box appears, please enter the default user name **"admin"** and the password. Refer to **Section 4.1** to determine your initial login password.

Default IP Address: **192.168.0.100**

Default User Name: **admin**

Default Password: **sw + the last 6 characters of the MAC ID in lowercase**

- Find the MAC ID on your device label. The default password is "sw" or "mc" followed by the last six lowercase characters of the MAC ID.



MAC ID: A8F7E0XXXXXX

Default Password: swXXXXXX

("x" means the last 6 digits of the MAC address.

All characters should be in lowercase.)

Figure 5-3: Industrial Managed Switch MAC ID Label

Authentication required

https://192.168.0.100
Your connection to this site is not private

Username

Password

Log in Cancel

Figure 5-4: Login Screen

- After logging in, you will be prompted to change the initial password to a permanent one.

Change Password

New Password

Password	<input type="password"/>	<input type="checkbox"/> show password
Retype Password	<input type="password"/>	

The password must contain 8-31 characters, including upper case, lower case, numerals and other symbols. Please note, spaces (blanks) are not accepted.

Figure 5-5: Create a New Password

- Enter the default username and password, then set a new password according to the rule-based prompt and confirm it. Upon success, press any key to return to the login prompt. Log in with "admin" and the "new password" to access the Web interface.



Figure 5-6: Web Main Screen of Industrial Managed Switch

The Switch Menu on the top of the Web page lets you access all the commands and statistics the Industrial Managed Switch provides. The Switch Menu always contains one or more buttons, such as "System", "Switching", "QoS", "Security", "Ring", "Maintenance", "Refresh", "Save", "Help" and "Logout".



Figure 5-7: Switch Menu

The Switch Menu on the left of the Web page let you access all the commands and statistics the Industrial Managed Switch provides.

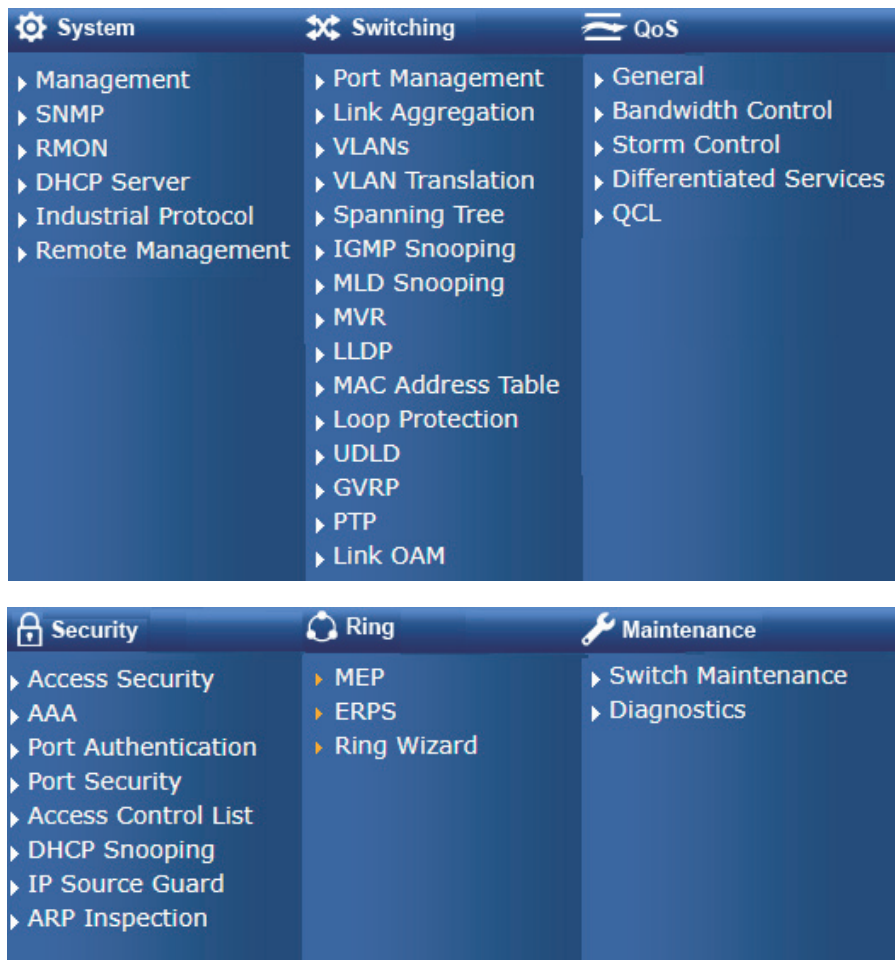


Figure 5-8: Switch Menu



Note

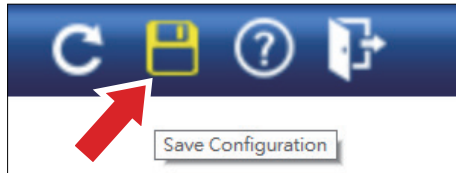
If you are not familiar with Switch functions or the related parameter, press the **"Help" icon** anytime on the Web page to get the help description.

Now, you can use the Web management interface to continue the Switch management or manage the Switch by console interface. Please refer to the user's manual for more.

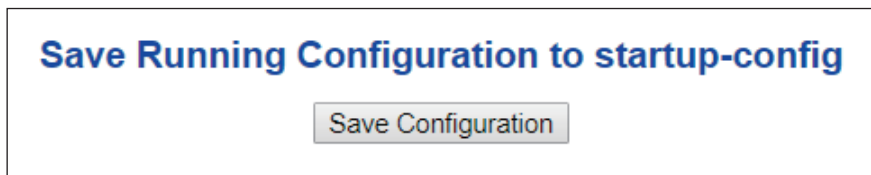
5.2 Saving Configuration via Web

To save all applied changes and set the current configuration as a startup configuration on the Web user interface, the startup-configuration file will be loaded automatically across a system reboot.

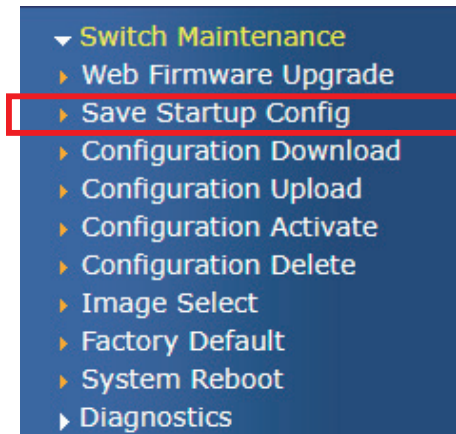
1. Click the **Save** icon on the top Switch Menu bar.



2. Press the **"Save Configuration"** button.



3. Or the other way to save the setting is to Click Maintenance, Save Startup Config.



6. Recovering Back to Default Configuration

■ IP address has been changed or admin password has been forgotten –

To reset the IP address to the default IP Address “192.168.0.100” and the user name password to factory default mode (default password is admin or sw + the last 6 characters of the MAC ID in lowercase), press the hardware-based **reset button** on the rear panel for about **10 seconds**. After the device is rebooted, you can log in the management Web interface within the same subnet of 192.168.0.xx.

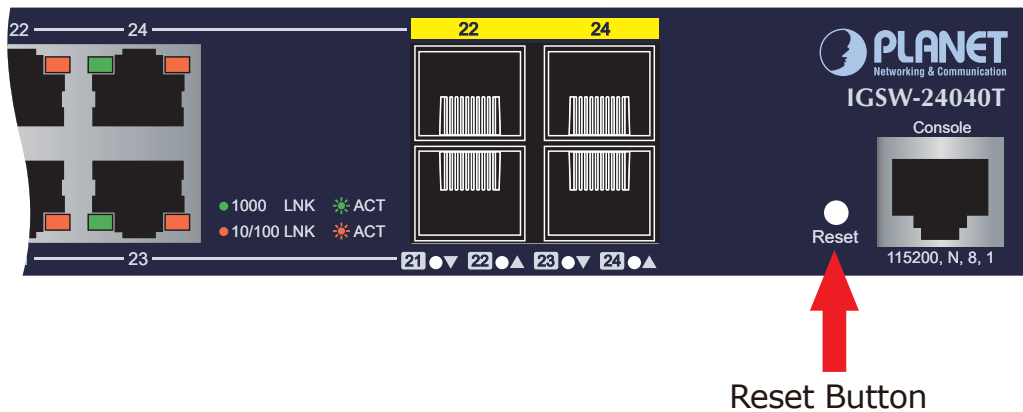


Figure 6-1: IGSW-24040T Reset Button

7. Customer Support

Thank you for purchasing PLANET products. You can browse our online FAQ resource and User's Manual on PLANET Web site first to check if it could solve your issue. If you need more support information, please contact PLANET switch support team.

PLANET online FAQs:

<https://planet.com.tw/en/support/faq>

Switch support team mail address:

support@planet.com.tw

IGSW-24040T User's Manual:

<https://www.planet.com.tw/en/support/download.php?&method=keyword&keyword=IGSW-24040T&view=3#list>



(Please select your switch model name from the drop-down menu of Product Models.)

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